

## Business Continuity Plan Disclosure

ST Global Markets USA LLC (“STGM” or the “Firm”) has developed a Business Continuity Plan on how we will respond to events that significantly disrupt our business. Since the timing and impact of disasters and disruptions are unpredictable, we will maintain flexibility in responding to actual events as they occur. With that in mind, we are providing you with this information on our business continuity plan.

**📞 Contacting Us** – If after a significant business disruption, you cannot contact us as you usually do by contacting your regular representative or contacting our main office at 1-855-800-1688, please call this alternative number at 1-718-750-1632 or visit or write to our office at 45 N. Station Plaza, STE 209, Great Neck, NY 11021

**📄 Our Business Continuity Plan** – We plan to quickly recover and resume business operations after a significant business disruption and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the firm’s books and records, and allowing our Investors to transact business. In short, our business continuity plan is designed to permit our firm to resume operations as quickly as possible, given the scope and severity of the significant business disruption.

Our business continuity plan addresses: data backup and recovery; all mission critical systems; financial and operational assessments; alternative communications with Investors, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counter-party impact; regulatory reporting; the death or incapacity of key personnel; and assuring our Investors prompt access to their account information and Registered Representatives if we are unable to continue our business.

**? Varying Disruptions** – Significant business disruptions (SBDs) can vary in their scope, such as only our firm, a single building housing our firm, the business district where our firm is located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. In a disruption to only our firm or a building housing our firm, we will transfer our operations to a local site when needed and expect to recover and resume business within four to six hours. In a disruption affecting our business district, city, or region, we will transfer our operations to a site outside of the affected area and recover and resume business within 24–48 hours. In either situation, we plan to continue to operate our business and will assess which means of communication are still available to us and use the means closest in speed and form (written or oral) to the means that we have used in the past to communicate with you regarding the SBDs.

**📍 For more information** – If you have questions about our business continuity planning, you can contact us at (855) 800-1688.

*Amended February 27, 2024*